



OFFICE OF THE SPECIAL COMMISSIONER SWM, 2ND FLOOR, ANNEXE -3
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No:Spcl/ Com/PR/1319/2020-21

Date: 12-11-2020

CIRCULAR

Subject: Process for Provision of Govt. Quota Bed for Already Admitted Patients (CPT 4) and Pvt. Preference Logged Cases (CPT 6)

Preamble:

Covid 19 has been declared as a pandemic by the World Health Organization (WHO). Since the identification of first Covid 19 case in March 2020, Bruhat Bengaluru Mahanagara Palike (BBMP) has been fighting on war footing basis.

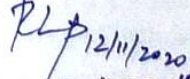
BBMP has set up zonal covid command and control centres (ZCCCs) at each of its eight zones, and four taluks from Bengaluru Urban to effectively manage early identification, shifting, testing, tracing, and tracking of Covid cases.

ZCCCs are equipped with technologies to handle patient shifting. Index Application 2.0 (IA 2.0) and Centralized Hospital Bed Management System (CHBMS) are among the key technological platforms available.

ZCCCs receive the line list of Covid 19 cases belonging to Bengaluru Urban district on IA 2.0. Cases are divided into different categories or buckets (as listed below), based on Call for Care (CFC) - Aapthamitra inputs.

- CPT 1 – Hospital Admission
- CPT 2 – CCC Admission
- CPT 3 – Home Isolation
- CPT 4 – Already Admitted
- CPT 5 – Pvt Admission with Govt Transport
- CPT 6 – Pvt Admission preference
- CPT 7 – Untraceable

As per protocol defined by Covid Patient Shifting Taskforce (CPST), Govt. Quota beds can be allocated in the normal courses for all cases as per triaging outcome, except for those cases in CPT 4, 5 & 6 categories.


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However, of late, Covid Patient Tracking (CPT) Cell at BBMP HO has noticed many requests from ZCCCs to allocate a government bed for deserving cases under CPT 4 and CPT 6.

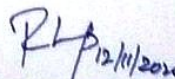
With a view to provide access to Government beds in deserving cases the following circular directions shall be followed by all zones:

As detailed above, the following protocol shall have to be followed by zones raising requests for provision of government bed for CPT 4 and CPT 6 category patients.

1. Process flow for provision of government bed for CPT 4 (Already Admitted) cases:

1. Only the cases admitted within the 24 hours of raising the first request or getting the BU number or logging as CPT 4, whichever is earlier, shall be considered to place a request with CPT Cell, BBMP H.O.
2. If the patient is admitted in a Govt. Hospital
 - i. Zones can propose bed blocking in the same hospital
 - ii. If seeking shifting to a different facility, zones can transfer the request to 108 Ambulance Service to triage and facilitate accordingly. (This shall be considered only for HDU/ICU)
3. If the patient is admitted in a private hospital
 - a. Admitted for non-covid treatment – in a non-covid hospital and tested positive under investigation: Zones to shift the case to CPT 1, and provide bed blocking accordingly
 - b. Admitted for non-covid treatment – in a covid hospital and tested positive under investigation:
 - i. If patient needs specialty care such as dialysis, cardiac, pregnancy etc. and/or admitted as an emergency to HDU/ICU/ICU-V, seek a letter from the respective hospital/treating physician detailing the clinical condition and if fit/unfit to be transferred to a different facility. *If fit*, transfer the case to 108 for shifting to a suitable Govt. Facility. *If Unfit*, Zonal or Taluk Health Officer shall place an official request in the prescribed format (Annexure 3) with necessary documents enclosed with it to the Chief Health Officer, BBMP via email or by hand. Decision shall be taken on case-to-case basis, if need be with further approval from Special Commissioner (SWM).
 - c. Admitted for Covid treatment:
 - i. Same as 3b (i)
4. In all CPT 4 cases where either the patient or patient party denies the offered bed in a Govt. Facility or as per the suggestion of zonal/108 triage team, they shall be advised to continue in the current facility as a private patient or call 108 in case of further assistance in case of emergency.

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2. Process flow for provision of government bed for CPT 6 (Private Admission Preference) cases:

1. If the patient is seeking/agreeing for admission in a Govt. hospital/medical college, ZCCCs can proceed to block a bed and shift accordingly
2. If the patient is seeking a bed in a private hospital:
 - a. If needs specialty care such as dialysis, cardiac, pregnancy seek a letter from the respective hospital/treating physician detailing the clinical condition and/or the patient/patient party shall submit necessary medical documents to support. *If justification is not-convincing enough*, transfer the case to 108 for shifting to a suitable Govt. facility. *If justification is convincing*, Zonal or Taluk Health Officer shall place an official request in the prescribed format (Annexure 3) with necessary documents enclosed with it to the Chief Health Officer, BBMP via email or by hand. Decision shall be taken on case-to-case basis, if need be with further approval from Special Commissioner (SWM).
3. In all CPT 6 cases where either the patient or patient party denies the offered bed in a Govt. Facility or as per the suggestion of zonal/108 triage team, they shall be advised to continue as a private patient or call 108 in case of further assistance in case emergency.

Annexure 1: Process Flow Chart CPT 4 and CPT 6

Annexure 2: Email Ids for communication

Annexure 3: Proforma (Prescribed format for request from HO to CHO)


Randeep.D 12/11/2020

Special Commissioner (SWM)
Bruhath Bengaluru Mahanagara Palike.
Special Commissioner (S. W. M.)
Bruhath Bengaluru Mahanagara Palike

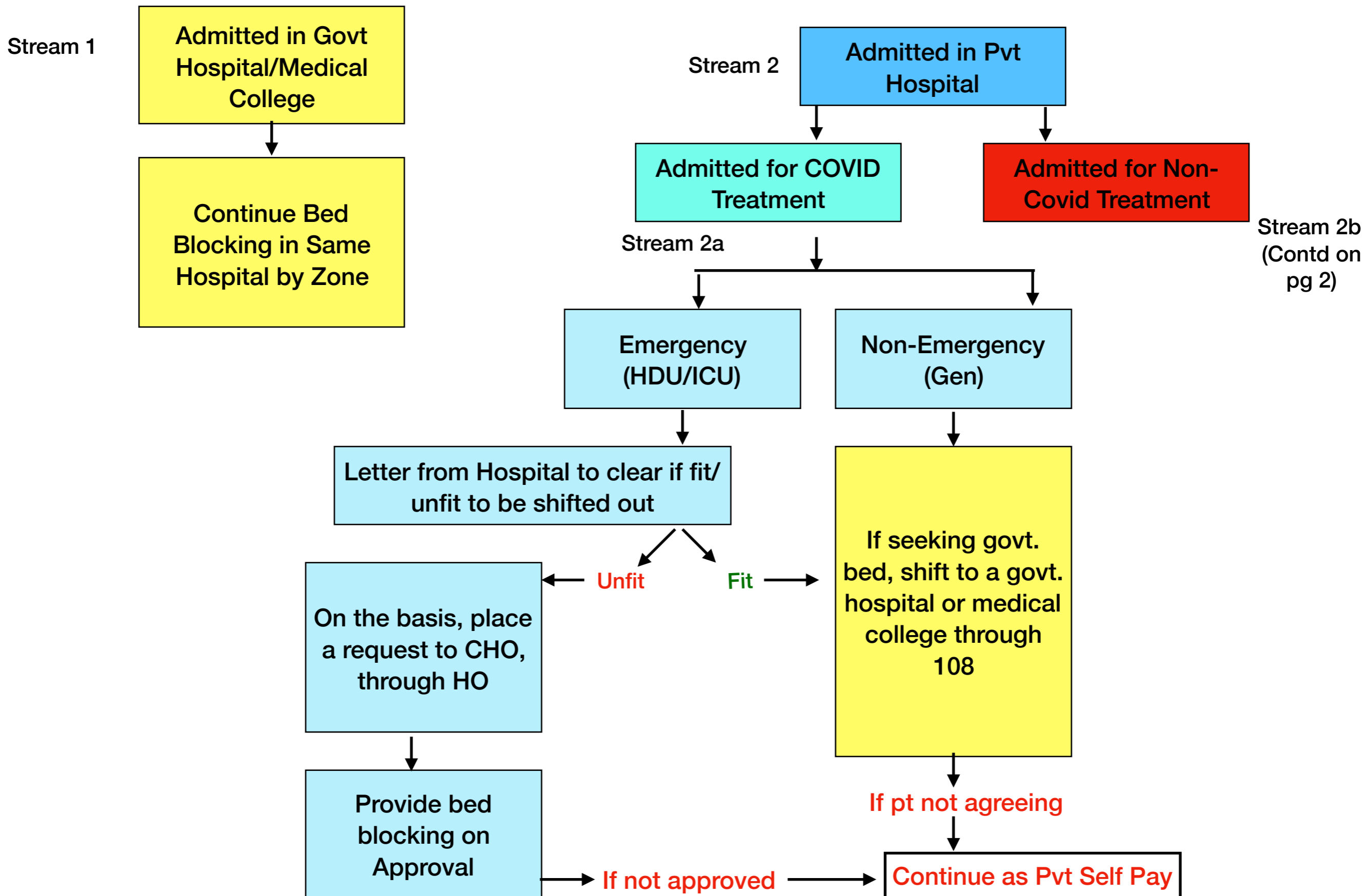
Copy for information and necessary action to:

1. Commissioner, BBMP.
2. Special Commissioner, Health, BBMP
3. Zonal Coordinators, BBMP.
4. Zonal Commissioners, BBMP
5. All Zonal Joint Commissioners and Health Officers, BBMP.
6. Chief Health Officer, BBMP and DHO, Bengaluru Urban District.
7. Covid Patient Tracking (CPT) cell in-charge.

Copy for kind information to:

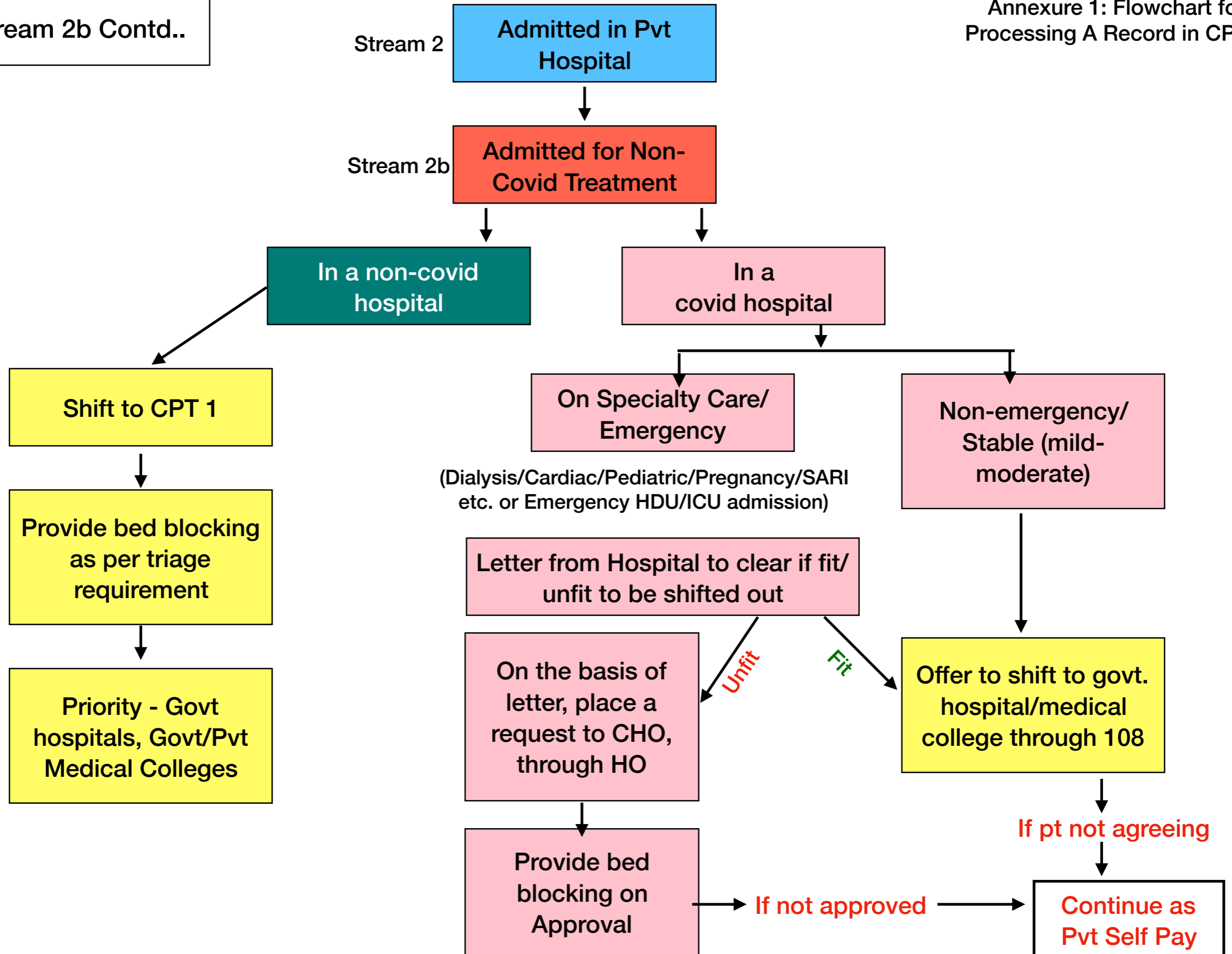
1. Sri TusharGiriNath, Task Force Chair for Shifting Patients
2. Sri Biswajeet Mishra, Task Force Chair for Integrating Covid related apps.
3. Cluster heads of Hospitals and Covid Care Centers, Bengaluru Urban.

Annexure 1: Flowchart for Processing A Record in CPT 4

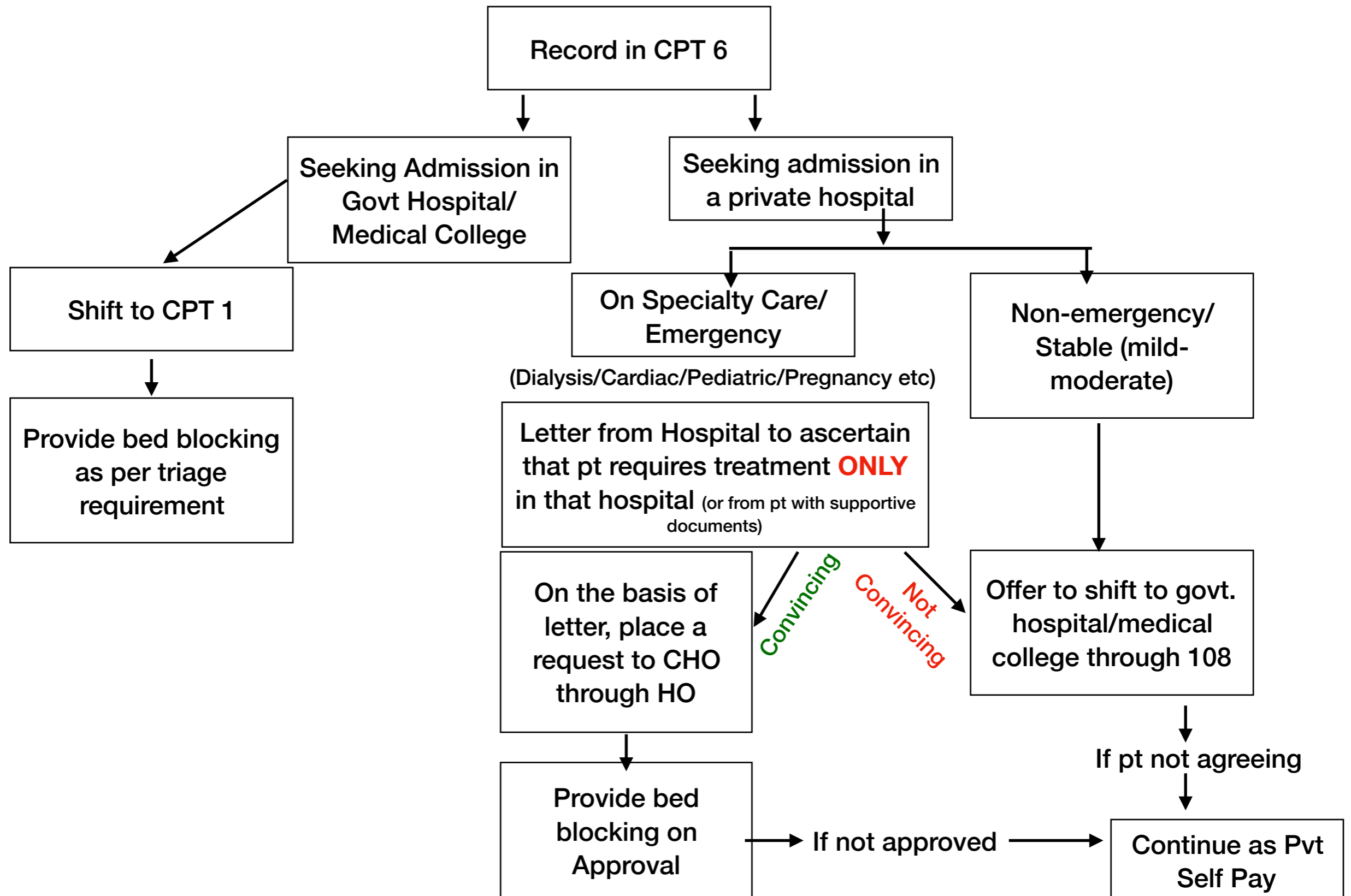


Stream 2b Contd..

Annexure 1: Flowchart for Processing A Record in CPT 4



Annexure 1: Flowchart for Processing A Record in CPT 6



Annexure 2: Email Ids for Communication

Sl.No	Officer	Email
1	CPT Cell	cptcellbbmp@gmail.com
2	Chief Health Officer	chobbmp515@gmail.com
3	Special Commissioner (SWM) & Head of CPST	spcomswm@bbmp.gov.in
4	Special Commissioner Health	spcom.bbmp@gmail.com

All requests shall be sent to cptcellbbmp@gmail.com with a copy to CHObbmp515@gmail.com, special commissioner emails shall be used for escalations if no response received within 3 hours. (9AM - 6 PM on all working days and within 24 hours when received post working hours and on non-working days)

Annexure 3: Format for Provision of Govt. Quota Bed for Already Admitted Patients/Pvt Preference Logged Cases

Date:

To,
The Chief Health Officer (Public Health),
Bruhat Bengaluru Mahanagara Palike

Sub: Request for provision of Govt. bed for already admitted patients/Pvt preference logged cases

Request by Zone (mention the name of the zone and nodal officer details)	
BU Number	
SRF ID	
Patient Name	
Date of BU Generation	
Request Related to (tick accordingly)	
- Already Admitted (CPT 4) <input type="checkbox"/>	date of admission
- Private Preference (CPT 6) <input type="checkbox"/>	date of record update as CPT 6
Reason for request	
- Unable to afford Pvt charges	
- Not aware of process	
- Admitted for non-covid initially	
- Need higher care	
- Others (please elaborate)	

Medical Records (to be attached)	
Bed Type Required (if relevant) - Gen/HDU/ICU/ICU-V	
Attendant Name	
Attendant Mobile Number	

I hereby certify that for the above mentioned reasons this can be considered as a fit case for provision of Govt. quota bed

-Sd/-
Health Officer
(BBMP Zone/Benguluru Urban Taluka)

Name:
Zone/Taluka:
Date:
Mobile Number:

For the use of CHO Office only:	
Action Suggested:	
Notes:	

Sd/-
Chief Health Officer (PH)
Bruhat Bengaluru Mahanagara Palike